



List of training programs scheduled for 2026

1. Communication Skills
2. Customer Relationship Management And Selling Skills
3. Ethics and culture
4. Customer Care and Service Excellence
5. Client Protection Principles (CPP)
6. Business Continuity Management and Operations Resilience (Being able to Adapt, absorb and effectively respond to changes, such as: Covid-19 Pandemic effects)
7. Project management
8. Market Research and Product Development
9. Cyber Security Skills
10. Information Management and System Security
11. Payment System
12. Electrical or Digital Payment System
13. Data Analysis and Survey Tools
14. Anti-corruption compliance in businesses
15. Leadership skills
16. Organizational Conflict Management
17. Procurement and Logistics Management

18. Procurement, Supply chain Management and Value for Money

19. Fundamentals

Procurement basics, the procurement cycle, types of procurement, and core principles (e.g., best value, fairness).

20. Sourcing & Strategy

Strategic sourcing, planning, category management, demand forecasting, and developing procurement strategies.

21. Negotiation

Negotiation tactics, conflict resolution, bargaining, and team negotiations.

22. Contract Management

Bidding documents, contract administration, performance measurement, risk management, and managing variations.

23. Supplier Management

Supplier evaluation (e.g., 10Cs model), relationship building, and performance assessment.

24. Digital Procurement

E-procurement tools, spend analysis, data analytics, and scaling AI.

25. Risk Management

Identifying, assessing, and mitigating procurement risks.

26. Sustainability & Ethics

Social, environmental, and ethical considerations (ESHS) in procurement.

27. Legal & Compliance

Contract law, regulatory frameworks, and anti-collusion measures.

28. Financial Management

Cost analysis, budgeting, and linking procurement to financial strategy.

29. Soft Skills

Leadership, communication, change management, and project management within procurement.

30. Training of loan officers and Managers in Credit Policies

31. Labour laws and Governmental Orders

32. Fraud, forensic audit management account training

33. Human Resource and Conflict Management

34. New Labour Laws amid the Covid-19 pandemic

35. Performance Management
36. Team Building for a high performance culture and Networking
37. Advance Microsoft Excel and Power Point Presentation Skills
38. Audit and Financial Modelling
39. Business Opportunity Management and Marketing
40. Necessities of Investment Analysis
41. AML/CFT Anti-Money laundering and Combatting Financial Terrorism
42. Contracts and Tender Management
43. Audit and Financial Modelling
44. Tax Law Changes and Development in Rwanda
45. Corporate Governance
46. Change and Transitional Management
47. Delinquent Management
48. Project Budgeting and Cost Management
49. Quality Assurance vs. Quality Control.
50. Procurement and Value for Money
51. Mental Health Mentorship and Awareness
52. Work life Balance
53. Office Management
54. Report writing and Presentation Skills
55. Time Management, Planning and Organizational Skills
56. Public Speaking Techniques
57. Creative Thinking and Critical Thinking
58. Diplomacy and Protocol
59. Events Management
60. Executive Leadership
61. Conflict Resolution Mechanisms
62. Problem Solving and Decision Making
63. Political Negotiations and Conflict Resolution

64. Nature and Development of Diplomacy

65. Bilateral and Multilateral Diplomacy

66. Interpersonal and Intrapersonal skills

67. International Peace and Security

68. Records Management System

Should you require more information, feel free to contact us on Tel: +250738302139 or

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